



Welcome to HLAA Webinars

Advocacy During the Pandemic:
Tips and Resources for People with Hearing Loss

Guest Speaker:
Lise Hamlin
Director of Public Policy



HLAA Mission

*The Hearing Loss Association of America
opens the world of communication
to people with hearing loss by providing
information, education, support and advocacy*

HLAA Advocacy

We advocate for Communication Access:

- in the workplace
- places of public accommodation
- support HLAA members working on the state and local levels
- telecommunication access

Advocacy During the Pandemic

Your rights under the ADA do not disappear in an emergency

- Right to equal access
- Right to request accommodations
- Right to receive accommodations

Advocacy During the Pandemic

- Going to the ER during the pandemic
- In-person conversations with face masks
- Telecommuting for work, school, and casual conversations
- Information on TV and over the internet

At the Hospital



At the Hospital

Guide for Effective Communication in Health Care

- For Patients and Providers
- Includes a Communication Access Plan (CAP)

<https://www.hearingloss.org/hearing-help/communities/patients/>

At the Hospital

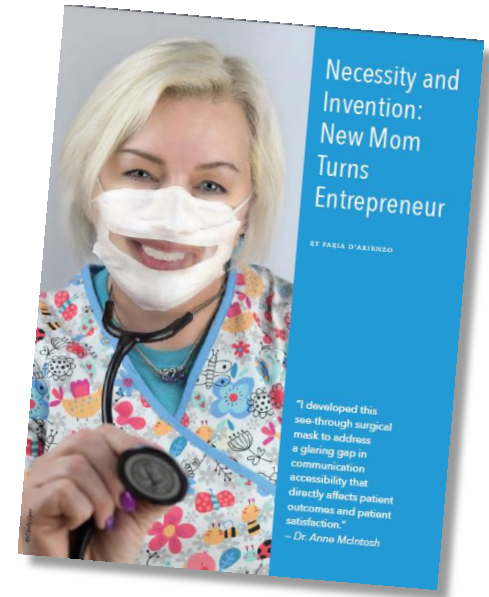
- For patients with hearing loss:
Communicating with Medical Staff at the Hospital
- For hospital staff:
Communications & Medical Access in the Hospital During Disasters: Temporary Recommendations for Hospitals and Medical Facilities During the COVID-19 Pandemic

<https://www.hearingloss.org/coronavirus-covid-19-resources/>

Face Masks

“Necessity and Invention:
New Mom Turns Entrepreneur”

Hearing Life March/April 2020



Face Masks: An HLAA Webinar



Face Masks and Hearing Loss: Practical Tips and Strategies

Ellen Lafargue, Au.D. and Carolyn Ginsburg Stern

Center for Hearing and Communications, NYC

Telehealth



- COVID-19: Video-Based Telehealth Accessibility for Deaf and Hard of Hearing
- COVID-19: Guidelines for Health Care Providers Video-Based Telehealth Accessibility for Deaf and Hard of Hearing

<https://www.hearingloss.org/coronavirus-covid-19-resources/>

Videoconferencing



- COVID-19: Video-Based Telehealth Accessibility for Deaf and Hard of Hearing
- Remote Workplace Communications Access: Recommendations for Employers
- Videoconferencing Platforms Feature Matrix

<https://www.hearingloss.org/coronavirus-covid-19-resources/>

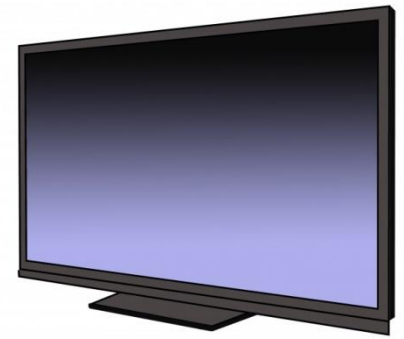
Friends and Family



The HLAA Board of Directors Supports Free Captioning for Videoconferencing Platforms During the COVID-19 Pandemic

<https://www.hearingloss.org/hlaa-supports-free-captioning-during-covid-19/>

Emergency Information



The FCC has rules requiring televised emergency information to be accessible:

- Consumer Guide: “Accessibility to Emergency Information on Television”
- Public notice about the obligation to make televised emergency information accessible

<https://www.hearingloss.org/fcc-accessible-tv-emergency-info/>

The Future and HLAA Advocacy

- Medicare coverage for hearing aids and hearing health care
- Telework, teleschool and telehealth, and
- ASR for phone apps, captioned phones, television and internet captioning

Working together, we can get the access
we need now and into the future.

Together, we can do it.

If you have any questions,
please send email to

Lhamlin@hearingloss.org



Thank you for joining HLAA Webinars

For more educational resources
on hearing loss and recorded webinars,
please visit

hearingloss.org