



Welcome to HLAA Webinars

FCC Accessibility Updates for People with Hearing Loss

Guest Speakers from FCC Disability Rights Office



Diane Burstein



Suzy Rosen Singleton

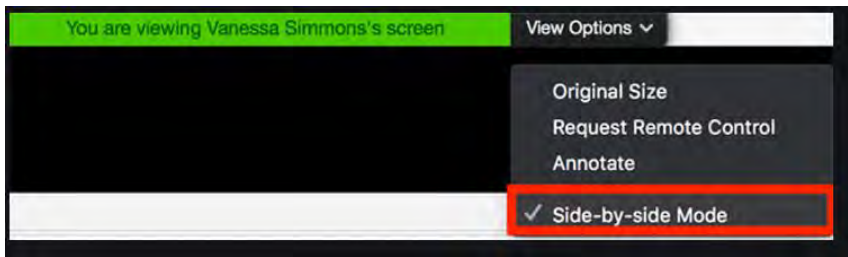


Eliot Greenwald

Tech Tips

- Captions are available on slide presentation on the purple bar below. No need to enable subtitles.
- We have two interpreters for this webinar, one for voice and one for sign interpretation. You should be able to see the panelists and interpreters in gallery view on your screen.
- Open Chat and move that box on your screen to avoid overlap of captions and chat messages. Please only use chat for comment exchange or technical issues.
- Click on Q & A to ask questions. We will be using this feature to facilitate questions after the presentation.

Tech Tips



- Your screen should be in Side-by-side mode if you have joined by computer.
- There should be a shared screen with presentation on the left and the speakers and interpreters will appear on the right in gallery view.
- You can adjust the size of your Side-by-side view by hovering your pointer between the shared screen and panelist videos until your pointer changes to a double arrow and you see a grey line separating both views. Slide the grey line to adjust to your desired view.
- If you have joined by mobile device or phone. You will have a different view. You may have to scroll between views to get desired one.



Side-by-side View with Gallery View and Chat

The screenshot displays a Zoom meeting interface. On the left, a slide titled "COVID-19 Medical disaster scene" is visible, listing several bullet points: "• Specific treatment stopped", "• Temporary wards & 'hospitals'", "• Temporary workers unfamiliar w/ location of equipment. Conserving physical resources by having less trained staff (ie security) runs", "• PPE shortage", "• Respiratory isolation", and "• Decontamination taking outside room". The slide features a background image of a person in a white protective suit standing in a blue tent-like structure. In the center, a gallery view shows three participants: a woman with glasses at the top, a man in a blue shirt in the middle, and a woman at the bottom. On the right, a chat window is open, showing a list of messages from various participants, including Laura Anderson, Patricia White, Ken Arico, Christine Byer, Lynett Balis, and Wend Washington. The chat messages discuss sending emails, needing captions, window issues, and PPE shortages.

Recording

COVID-19 Medical disaster scene

- Specific treatment stopped
- Temporary wards & "hospitals"
- Temporary workers unfamiliar w/ location of equipment. Conserving physical resources by having less trained staff (ie security) runs
- PPE shortage
- Respiratory isolation
- Decontamination taking outside room

Chat

From Laura Anderson to All panelists and other attendees:
Can you send out email when you have ABL talk. Thank you

From Patricia White to All panelists and other attendees:
I need cc and am seeing ABL and captioning is excellent. I'd like to see low size stay constant

From Ken Arico to All panelists and other attendees:
Now see tarp and can resize my screen... jtyyy
I double clicked on one of the windows, then a "divider" shows up. Can move that divider to resize the windows

From Christine Byer to All panelists and other attendees:
To all: please change the T's to "all panelists" and not "all panelists and attendees", very annoying and distracting experience.

From Lynett Balis to All panelists and other attendees:
She is gone again

From Ken Arico to All panelists and other attendees:
;- Dang, tarp gone again

From Wend Washington to All panelists and other attendees:
This is a good view!



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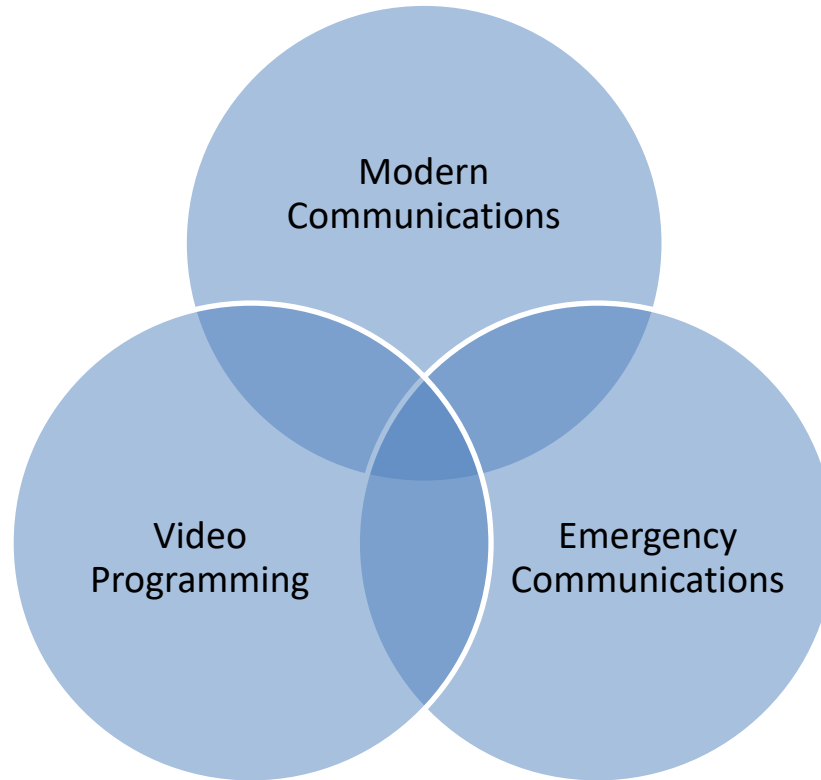
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Disability Rights Office



Engagement Initiatives

- Disability Advisory Committee
- Chairman's Awards for Advancement in Accessibility
- American Sign Language Video Library
- AccessInfo Listserv
- Roundtables and Forums
- Social Media
- ASL Consumer Line Services
- Consumer and Small Businesses Guides
- Accessibility Clearinghouse





Disability Advisory Committee

Last meeting of the third term is scheduled for October 14, 2020.
HLAA has been a member since DAC's inception in 2014.
Applications for the fourth term of the DAC are now being reviewed.



Video Programming Access



- Captioning:
 - Television
 - Internet
 - Quality Standards
- Display of Captioning on Equipment
- TV and Set-Top Box Controls, Menus, and Program Guides
- Audio Description





Modern Communications Highlights



- CVAA Biennial Report to Congress
- Hearing Aid Compatibility
 - 12/31/22 Recommendations from the HAC Task Force about 100% HAC Compliance
 - 1/30/20 Notice of Proposed Rulemaking (a new HAC wireless technical standard and updated Commission's HAC labeling requirements to be more consumer friendly)
 - 3/30/18 New wireline volume control standard and wireless handset volume control requirement
 - 11/15/18 New website requirements for providers

TRS Policy Updates



- Due to pandemic, speed of answer waived for Internet Protocol Captioned Telephone Service (IP CTS) and other relay services on March 16, 2020
 - Extended several times due to continuation of pandemic
- FCC granted applications of MachineGenius on May 5, 2020 and Clarity on June 4, 2020 to provide IP CTS using automatic speech recognition (ASR) without communications assistants (CAs)
 - Applications of InnoCaption dba Mezmo and VTCSecure to provide IP CTS using ASR are pending



Emergency Access

- Access to 911
 - Dialing 911 via Relay
 - Real-Time Text
 - Text-to-911
 - TTY
- Emergency Alert Systems
- Emergency Information on Television
- Wireless Emergency Alerts



Your Resources

- Online Complaint Form:
www.fcc.gov/accessibilitycomplaints
- Visit FCC Disability Rights Office webpage:
www.fcc.gov/accessibility
- Contact FCC DRO at:
DRO@fcc.gov (e-mail)
844-432-2275 (videophone)
202-418-2517 (voice)
- Subscribe to AccessInfo@fcc.gov.



Questions?

Please use Q & A icon on meeting bar
to ask a question.
Thank you.



Thank you for joining us today.

For more educational resources
on hearing loss and recorded webinars,
please visit

www.hearingloss.org