# Video Conferencing Platforms Feature Matrix

*developed with a consensus by deaf, hard of hearing, and DeafBlind consumer advocacy organizations and subject matter experts

<table>
<thead>
<tr>
<th>Platform</th>
<th>Support: CART/Streamtext integration</th>
<th>Support: ASR integration</th>
<th>Caption Support: Can turn on/off and customize captions</th>
<th>Relay Service integration via phone number</th>
<th>Pin sign language interpreter when video follows voice</th>
<th>Participant can enlarge or pin videos</th>
<th>Participant can see screen share and enlarged video</th>
<th>Has text chat and prominent visual text notices</th>
<th># of videos that can be shown with good quality at the same time</th>
<th>Gallery view</th>
<th>Co-Hosting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adobe Connect</td>
<td>Yes</td>
<td>No</td>
<td>PC and Mac only&lt;sup&gt;1&lt;/sup&gt;</td>
<td>External&lt;sup&gt;2&lt;/sup&gt;</td>
<td>No. Only the host can</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>At least 5</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>BlueJeans</td>
<td>No</td>
<td>No</td>
<td>N/A&lt;sup&gt;3&lt;/sup&gt;</td>
<td>Yes</td>
<td>No</td>
<td>In speaker view only</td>
<td>Yes</td>
<td>Limited&lt;sup&gt;4&lt;/sup&gt;</td>
<td>At least 6</td>
<td>Yes</td>
<td>Yes&lt;sup&gt;5&lt;/sup&gt;</td>
</tr>
<tr>
<td>Cisco WebEx</td>
<td>PC and Mac only&lt;sup&gt;6&lt;/sup&gt;</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>Up to one video</td>
<td>Yes&lt;sup&gt;7&lt;/sup&gt;</td>
<td>Yes</td>
<td>Yes</td>
<td>At least 6</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Google Meet</td>
<td>No</td>
<td>No</td>
<td>N/A</td>
<td>Yes</td>
<td>Multiple videos&lt;sup&gt;13&lt;/sup&gt;</td>
<td>Yes&lt;sup&gt;14&lt;/sup&gt;</td>
<td>Yes</td>
<td>Yes</td>
<td>At least 6</td>
<td>Yes</td>
<td>Yes&lt;sup&gt;16&lt;/sup&gt;</td>
</tr>
<tr>
<td>Jitsi (Hosted at meet.jit.si)</td>
<td>No</td>
<td>No</td>
<td>N/A</td>
<td>Yes</td>
<td>No</td>
<td>Yes&lt;sup&gt;17&lt;/sup&gt;</td>
<td>Yes</td>
<td>Yes</td>
<td>At least 8</td>
<td>Yes</td>
<td>No&lt;sup&gt;18&lt;/sup&gt;</td>
</tr>
<tr>
<td>Lifesize</td>
<td>No</td>
<td>No</td>
<td>N/A</td>
<td>Upgrade&lt;sup&gt;19&lt;/sup&gt;</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>Limited&lt;sup&gt;20&lt;/sup&gt;</td>
<td>At least 4</td>
<td>Yes</td>
<td>Yes&lt;sup&gt;21&lt;/sup&gt;</td>
</tr>
</tbody>
</table>

1. In a separate downloadable add-on; captions are shown in separate window
2. Requires bridging an external phone conference account separate from the videoconferencing platform provider
3. Captioning is offered as part of an open preview, contact customer service for details.
   [https://support.bluejeans.com/s/article/BlueJeans-Events-Accessibility-Features](https://support.bluejeans.com/s/article/BlueJeans-Events-Accessibility-Features)
4. Chat notifications are easily overlooked; chat screen hides part of video
5. Via moderator passcode
6. Only in single video view; does not work with gallery view
7. Visual chat notifications are easily overlooked
8. Does not work for "call me" phone audio, works only if participants dials in or uses computer audio
9. Chat hides part of video
10. Using the “Active Cameras” setting, the host hides unneeded videos. This results in a managed gallery view.
11. A whole group of videos can be enlarged
12. Chat hides part of video
13. Some participants could not see more than 4 videos at the same time
14. Chat hides part of video
15. Using the “Active Cameras” setting, the host hides unneeded videos. This results in a managed gallery view.
16. A whole group of videos can be enlarged
17. Visual chat notifications are easily overlooked
18. Can assign co-organizer role
19. Visual chat notifications are easily overlooked
20. Anyone can mute or kick out anyone else
21. Must pay for licensing add-on for phone access
22. Guests cannot chat; must have a free LifeSize account. One-time meetings and passcode-protected meetings do not support chat.
23. Can assign moderator role
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<tr>
<td>Microsoft Teams (Native app)</td>
<td>No</td>
<td>Limited&lt;sup&gt;22&lt;/sup&gt;</td>
<td>On/Off: Yes, custom: No</td>
<td>Upgrade&lt;sup&gt;23&lt;/sup&gt;</td>
<td>Multiple videos</td>
<td>Yes</td>
<td>No&lt;sup&gt;24&lt;/sup&gt;</td>
<td>Yes</td>
<td>At least 5</td>
<td>Yes</td>
</tr>
<tr>
<td>Microsoft Teams (via Zoom plugin)</td>
<td>Yes</td>
<td>Beta&lt;sup&gt;26&lt;/sup&gt;</td>
<td>Yes</td>
<td>Upgrade&lt;sup&gt;27&lt;/sup&gt;</td>
<td>Up to one video&lt;sup&gt;28&lt;/sup&gt;</td>
<td>Yes</td>
<td>Yes&lt;sup&gt;29&lt;/sup&gt;</td>
<td>Yes</td>
<td>At least 5</td>
<td>Yes</td>
</tr>
<tr>
<td>Zoom</td>
<td>Yes</td>
<td>Beta&lt;sup&gt;31&lt;/sup&gt;</td>
<td>Yes</td>
<td>Upgrade&lt;sup&gt;32&lt;/sup&gt;</td>
<td>Up to one video&lt;sup&gt;33&lt;/sup&gt;</td>
<td>Yes</td>
<td>Yes&lt;sup&gt;34&lt;/sup&gt;</td>
<td>Yes</td>
<td>At least 5</td>
<td>Yes</td>
</tr>
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<sup>22</sup> Participants with some setups reported that the ASR caption option does not show. We don't know why.

<sup>23</sup> Must pay for licensing add-on for phone access

<sup>24</sup> Can enlarge one or the other, not both at the same time. Only presenters can enlarge both.

<sup>25</sup> Can assign moderator role

<sup>26</sup> Currently requires the site manager to contact and sign an agreement with Zoom account manager.

<sup>27</sup> Must pay for Pro plan for phone access

<sup>28</sup> Two with a dual monitor configuration

<sup>29</sup> Limited on mobile devices

<sup>30</sup> High quality can be maintained if the video is spotlighted

<sup>31</sup> Currently requires the site manager to contact and sign an agreement with Zoom account manager.

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<sup>33</sup> Two with a dual monitor configuration

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