



Captioning for Telehealth



Look what Zoom is doing! Zoom now offers access for everyone to use video conferencing services with captions during telehealth visits. Zoom offers HD video and audio that ensure a quality experience for every patient. Better communication between those with hearing loss and their doctor is essential.

We encourage you to ask if other video conference platforms offer captions during telehealth visits, too. HLAA hopes that all video conference platforms follow Zoom's lead on this.

Please send questions or comments regarding this news update to advocacy@hearingloss.org.