CapTel has been developing solutions that help people with hearing loss connect over the phone for years, evolving from earlier breakthroughs in text telecommunications. From introducing the original analog captioned telephones that allowed people with hearing loss to communicate independently for the first time with confidence, to developing the Internet Protocol Captioned Telephone Service (IP CTS) we know today, the company remains out front on telecommunications access.

A leading partner of HLAA’s Walk4Hearing, CapTel employees have formed teams and raised funds to bring impact to local communities. The company has also helped to sponsor HLAA Conventions and assists local chapters to inform and educate, as it has done with our Wisconsin State Association.

CapTel is working alongside HLAA and our partners—other providers, researchers and consumer organizations—to ensure industry-wide standards for captioning quality. As partners, we’re committed to ensuring the needs of people with hearing loss are addressed as new technologies evolve.

Team CapTel participated at the 2022 Milwaukee Walk4Hearing, raising funds for local hearing loss resources and programs.
HLAA is proud to partner with CapTel.

CapTel employees preparing for a bake sale to raise funds for the company’s Walk4Hearing team.

CapTel Outreach Marketing Manager John Kinstler addressing the 2022 HLAA Convention in Tampa. John has also served as president of HLAA’s Madison, Wisconsin Chapter.

CapTel employees sharing solutions with attendees at the HLAA Convention Exhibit Hall.

Jackie Morgan, CapTel director of marketing, with HLAA Executive Director Barbara Kelley.